### ETHNIC HEALTH ADVISORY COMMITTEE

November 10, 2003 5:30 p.m. – 7:30 p.m. Cannon Health Building – Room 114 288 North 1460 West Salt Lake City, Utah

### MINUTES

Committee Members	Bill Afeaki, 1st Vice Chair Khando Chazotsang Terrlynn Crenshaw Bonnie Dew	Yeou-Lan Duh Chen Aida Mattingley Jesse Soriano, Chair Sylvia Garcia Rickard	Ellen Selu K. Kumar Shah Suri Suddhiphayak
Committee Members Present	Terrlynn Crenshaw Bonnie Dew Aida Santos Mattingley	Sylvia Garcia Rickard K. Kumar Shah Jesse Soriano	Ellen Selu
Committee Members Excused	Bill Afeaki Khando Chazotsang	Yeou-Lan Duh Chen Suri Suddhiphayak	
Unexcused Members			
DOH Liaisons Present	Health Care Financing: Patti Fuhriman Elizabeth Heath	Community and Family Health So Melanie Preece Joan Ware Nasrin Zandkarimi	ervices:
Staff Present	George Delavan Gayle Wood		
Guests	Robert Knudson, DOH Eligibility Services Camille Broadwater, DOH Cancer Control Michael Hales, DOH CHIP and PCN Lois Bloebaum, DOH Reproductive Health Nan Streeter, DOH Maternal and Child Health Vivian Garcia, DOH Birth Defects and Genetics		
Presiding	Jesse Soriano		

Discussion	ACTION		
1. Call to order, welcome and introductions.			
The meeting was called to order and everyone welcomed by Jesse Soriano.  Members, staff and guests introduced themselves.			
2. Review and approval of minutes.	_		
Minutes from September 8, 2003 were reviewed, no discussion or changes. K. Kumar Shah moved that the minutes be approved, seconded by Bonnie Dew. Minutes voted on and approved.			
3. University of Utah Health Sciences Center Diversity Initiatives – Jesse Soriano			
This agenda item will be discussed at the next meeting.			

#### 4. HP 2010 Focus Area: Maternal, Infant and Child Health - Lois Bloebaum

- Lois Bloebaum is the manager of the Reproductive Health Program, Bureau of Maternal and Child Health.
- Discussed the UDOH Internet Based Information System (IBIS). http://health.utah.gov/ibis-ph/
- Discussed seven indicators:
  - prenatal care
  - unintended pregnancies
  - fertility rates
  - adolescent births
  - low birth weight
  - infant mortality
  - backsleeping for infants
- Discussed racial/ethnic disparities.
- Discussed advisory input, outreach strategies, and barriers encountered.
- Jesse Soriano stated that even though poverty is a large barrier, disparities exist even when income is not considered. He suggested that UDOH have more minority representatives on staff. Sylvia Rickard suggested training minorities to go back to their communities.
- Handout attached: Maternal, Infant and Child Health.

- How can outreach to respective communities be improved?
- We have the information, now what do we do about it? We need help from the communities.
- Separate Asian/Pacific Islander into two separate groups.

## 5a. HP 2010 Focus Area: Access to Quality Health Services: Eligibility and enrollment for Medicaid, CHIP, and PCN – Robert Knudsen for Michael Deily

- The primary focus is on access and eligibility.
- Discussed Health Care Financing outreach activities that benefit ethnic minorities:
  - Eligibility
  - Managed Care
  - Medicaid Operations
  - Dental
  - Medical
- The Committee discussed concerns that people, especially undocumented aliens, often don't ask for help because of the information requested on the form.
- The quality of care in the dental clinics is closely monitored. It is difficult to find qualified dentists and dental assistants to fill the positions, especially speaking other than English.
- Expressed concerns that many providers will not take PCN patients.
- The clinics are self-funded and mostly rely on payment from Medicaid, PCN and CHIP. The clinics were created to meet the un-met need, not to compete.
- Discussed the barrier to serving the communities of hiring trained staff who speak the language.
- Discussed areas where educating the ethnic communities can help serve their needs: keep appointments, prevent baby bottle decay, lower the risk of diabetes and high cholesterol, and emphasize the importance of primary and preventive care.
- Handout attached: HCF Outreach Activities that Benefit Ethnic Minorities.

- UDOH might change some information requested on enrollment forms.
- EHAC might educate ethnic communities to keep appointments, and make primary preventive care a priority.

# 5b. HP 2010 Focus Area: Access to Quality Health Services: Administrative support for the CHIP, PCN, Covered at Work, and other coverage programs – Michael Hales

- Discussed health insurance statistics, initiatives to cover the uninsured, outreach, steering committees, barriers, and how EHAC can help.
- Discussed the CHIP open enrollment period.
- Discussed the Primary Care Network (PCN). Limited benefit plan designed to cover preventive care.
- Discussed the Covered at Work Program. This is for adults who have health insurance coverage through their employer but cannot afford it. Covered at Work helps pay the premiums.
- UDOH might make enrollment materials available in other languages and spread information through the media of the communities.
- EHAC might make UDOH aware of areas to target in the communities and ways to spread the word on enrollment.
- EHAC might provide a list of contacts

- Discussed outreach. At the last open enrollment of CHIP, all of the materials were available in Spanish as well as in English.
   Discussed barriers: difficult to communicate eligibility determination, and limitations on number that can be enrolled.
   Discussed how EHAC can help.
   Handout attached: Health Access Initiatives.
- Committee reviewed the draft brochure of the Ethnic Health Advisory Committee.
   Draft brochure attached for comment.
   Copyright picture in brochure.
   Change some phone numbers in the Office of Minority Affairs.
   The first paragraph should say, "There are five major Ethnic communities in Utah . . .".
   Present revised brochure at the next meeting.

#### 8. Other Business

- Discussion on funding. Will these programs continue to be funded? It will be a challenge for Medicaid to stay even with the funding they are now receiving.
- Point brought up that legislators think of programs like these as serving lower income people, but in reality it goes to pay for the hospitals and physicians who provide the care.
- Jesse Soriano discussed the survey that was sent out regarding meeting days and times. The Committee decided to meet on the 2nd Monday of every odd month from 5:00 p.m. 7:00 p.m. at the Cannon Health Building.
- Camille Broadwater mentioned that the next Cancer Network Diversity Meeting would be on Wednesday, November 12th. Contact her for the minutes.
- Advocates could help by contacting their representatives before and during the legislative session.
- Change the meeting time to 5:00 p.m.

11. Adjourn			
Jesse Soriano adjourned the meeting at 8:00 p.m.			

12. Next Meeting	
• The next meeting will be on Monday, January 12 at <b>5:00 p.m.</b> at the Cannon Health Building in Room 114. Note time change to 5:00 p.m.	